

## DAFTAR PUSTAKA

- Ades, P. A., Keteyian, S. J., Balady, G. J., Miller, N. H., Kitzman, D. W., Mancini, D. M., & Rich, M. W. (2013). Cardiac rehabilitation exercise and self-care for chronic heart failure. *Journal of American Cardiology*, *1*(6), 540-54. doi: 10.1016/j.jchf.2013.09.002
- Aiken, L. H., Sloane, D. M., Bruyneel, L., Van Den Heede, K., & Sermeus, W. (2013). Nurses reports of working conditions and hospital quality of care in 12 countries in Europe. *International Journal of Nursing Studies*, *50*, 143-153. doi: 10.1016/j.ijnurstu.2012.11.009
- Baldursdottir, G., & Jonsdottir, H. (2002). The importance of nurse caring behaviours as perceived by patients receiving care at an emergency department. *Heart & Lung*, *31*, 67-75. doi:10.1067/mhl.2002.119835
- Brockopp, D., Schreiber, J., Hill, K., Altpeter, T., Moe, K., & Merritt, S. (2011). A successful evidence-based practice model in an acute care setting. *Oncology Nursing Forum*, *38*(5), 509-511. doi: 10.1188/11.ONF.509-511
- Burn, N., & Grove S. K., (2010). *Understanding nursing research: Building an evidence based practice*. 5<sup>th</sup> Edition. Riverport Lane: Elseiver Saunders.
- Chiang, L. C., Chen, W. C., Dai, Y. T., & Ho, Y. L. (2012). The effectiveness of telehealth care on caregiver burden, mastery of stress, and family function among family caregivers of heart failure patients: A quasi-experimental study. *International Journal of Nursing Studies*, *49*, 1230-1242. doi: 10.1016/j.ijnurstu.2012.04.013
- Cho, S. H., June, K. J., Kim, Y. M., Cho, Y. A., Yoo, C. S., Yun, S. C., & Sung, Y. H. (2009). Nurse staffing, quality of nursing care and nurse job outcomes in intensive care units. *Journal of Clinical Nursing*, *18*, 1729-37. doi: 10.1111/j.1365-2702.2008.02721
- Delaney, C., & Barere, C. (2008). Blessings: The influence of a spirituality-based intervention on psychosocial outcomes in a cardiac population. *Holistic Nursing Practice*, *22*(4), 210-219
- DeVellis, R. F. (1991). *Scale development: Theory and applications*. California: Sage Publications.
- Erci, B., Sayan, A., Tortumluoglu, G., Kilic, D., Sahin, O., & Gungormus, Z. (2003). The effectiveness of Watson's caring model on quality of life and blood pressure of patients with hypertension. *Journal of Advanced Nursing*, *41*(2), 130-139. doi: 10.1046/j.1365-2648.2003.02515.

- Eizenberg, M. M. (2011). Implementation of evidence-based nursing practice: nurses' personal and professional factors? *Journal of Advanced Nursing*, 67(1), 33-42. doi: 10.1111/j.1365-2648.2010.05488.x
- Foster, J. G., & Prevost, S. S. (2012). *Advance practice nursing of adults in acute care*. Philadelphia: F. A. Davis Company.
- Fraenkel, J. R. & Wallen, N. E. (2003). *How to design and evaluate research in education*. Fifth edition. New York: McGraw-Hill.
- Guder, G., Gelbrich, G., Edelmann, F., Wachter, R., Pieske, B., Pankuweit, S., Maisch, B., et al. (2015). Reverse epidemiology in different stages of heart failure. *International Journal of Cardiology*, 184, 216-224. doi: 10.1016/j.ijcard.2015.02.009
- Hertzog, M. A. (2008). Conderations in determining sample size for pilot studies. *Research in Nursing & Health*, 31, 180-191. doi: 10.1002/nur.20247
- Hilmer, M. P., Wodchris, W. P., Gill, S. S., Anderson, G. M., & Rochon, P. A. (2005). Nursing home profit status and quality of care: Is there any evidence of an association? *Medical Care Research and Review*, 62, 139-166. doi: 10.1177/1077558704273769
- Hunt, S. A., Abraham, W. T., & Chin, M. H. (2009). ACC/AHA guidelines for the diagnosis and management of heart failure in adults. *Circulation*, 119(14), 391-479. doi: 10.1161/circulationaha.109.192065
- Ignatavicius, D. (2013). *Medical surgical nursing: Patient centered collaborative*. 7<sup>th</sup> Edition. Missouri: Elseiver Saunder.
- Istomina, N., Razbadauskas, A., & Martinkenas, A. (2014). Evaluations related to the quality of health and nursing care of patients after abdominal surgery. *Lithuanian Surgery*, 123(1), 25-30.
- Izumi, S., Baggs, J. G., & Knafl, K. A. (2011). Quality nursing care for hospitalized patients with advanced illness: Concept development. *Research in Nursing Health*, 33(4), 299-315. doi:10.1002/nur.20391
- Kale, P., & Fang, J. C. (2008). Devices in acute heart failure. *Critical Care Medicine*, 36, 121-128. doi: 10.1097/01.ccm.0000297318.39219.2d
- Kementerian Kesehatan Republik Indonesia. (2013). *Laporan riset kesehatan dasar 2013*. Jakarta: Badan Penelitian dan Pengembangan Kesehatan.

- Kniselly, M. R., Fulton, J. S., & Friesth, B. M. (2015). Perceived importance of teaching characteristics in clinical nurse specialist preceptors. *Journal of Professional Nursing*, 31 (3), 208-214. doi: 10.1016/j.profnurs.2014.10.006
- Kunaviktikul, W., Anders, R. L., Srisuphan, W., Chontawan, R., Nuntasupawat, R., Pumarporn, O., & Hanuchareonkul, S., et al. (2005). Development of indicators to assess the quality of nursing care in Thailand. *Nursing and Health Sciences*, 7, 273-280. doi: 10.1111/j.1442-2018.2005.00247
- Lally, P., Jaarsveld, C. H., Potts, H. W., & Wardle, J. (2010). How are habits formed: Modelling habit formation in the real world. *European Journal of Social Psychology*, 40, 998-1009. doi: 10.1002/ejsp.674
- Lee, L., Hsu, N., & Chang, S. (2007). An evaluation of the quality of nursing care in orthopaedic units. *Journal of Orthopaedic Nursing*, 11, 160-168. doi:10.1016/j.joon.2007.07.002
- Leinonen, T., Leino-kilpi, H., Stahlberg, M. R., & Lertola, K. (2001). The quality of perioperative care: Development of a tool for the perceptions of patients. *Journal of Advanced Nursing*, 35(2), 294-306. doi: 10.1046/j.1365-2648.2001.01846
- Leong, L. T., Lao, S. W., & Chio, H. I. (2013). Understanding Watson's caring model in the self-management program for chronic heart failure patient. *Macau Journal of Nursing*, 12(1), 42-47.
- Lewis, S. L., Dirksen, S. R., Heitkemper, M. M., & Bucher, L. (2014). *Medical surgical nursing: Assessment and management of clinical problems*. 9<sup>th</sup> Edition. Missouri: Elseiver.
- Lukose, A. (2011). Developing a practice model for Watson's theory of *caring*. *Nursing Science Quarterly*, 24(1), 27-30. doi: 10.1177/0894318410389073
- Lynn, M. R., McMillen, B. J., & Sidani, S. (2007). Understanding and measuring patients assessment of the quality of nursing care. *Nursing Research*, 56 (3), 159-166. doi: 10.1097/01.nnr.0000270025.52242.70
- McCance, T., Slater, P., & McCormack, B. (2009). Using the caring dimensions inventory as an indicator of person-centred nursing. *Journal of Clinical Nursing*, 18, 409-417. doi: 10.1111/j.1365-2702.2008.02466
- McEwen, M., & Wills, E. M. (2014). *Theoretical basis of nursing*. 4<sup>th</sup> Edition. Philadelphia: Lippincott William & Wilkins.

- Michie, S., Miles, J., & Weinman, J. (2003). Patient-centeredness in chronic illness: What is it and does it matter? *Patient Education Counseling*, 51, 197-206. doi:10.1016/S0738-3991(02)00194-5
- Mufti, S., Qadri, G. J., Tabish, S. A., Mufti, S., & Riyaz, R. (2008). Patient's perception of nursing care at a large scale teaching hospital in India. *International Journal of Health Science*, 12(2), 92-100.
- Nashrath, M., Akkadechanunt, T., & Chontawan, R. (2011). Perceived nursing service quality in a tertiary care hospital, Maldives. *Nursing and Health Science*, 13, 495-501. doi: 10.1111/j.1442-2018.2011.00648
- Ndambuki, J. (2013). The level of patients' satisfaction and perception on quality of nursing services in the renal unit, Kenyatta National Hospital Nairobi, Kenya. *Open Journal of Nursing*, 3, 186-194. doi: 10.4236/ojn.2013.32025
- O'Connell, E., & Landers, M. (2008). The importance of critical care nurses' caring behaviors as perceived by nurses and relatives. *Intensive Critical Care Nursing*, 24(6), 349-358. doi:10.1016/j.iccn.2008.04.002
- Pagidipati, N. J., & Gaziano, T. A. (2013). Estimating deaths from cardiovascular disease: A review of global methodologies of mortality measurement. *Circulation*, 127, 749-756. doi: 10.1161/circulationaha.112.128413
- Palese, A., Tomietto, M., Suhonen, R., Efstathiou, G., Tsangari, H., Merkouris, A., & Jarosova, D., et al. (2011). Surgical patient satisfaction as an outcome of nurses' caring behaviors: A descriptive and correlational study in six european countries. *Journal of Nursing Scholarship*, 43(4), 341-350. doi: 10.1111/j.1547-5069.2011.01413.x
- Patiraki, E., Karlou, C., Efstathiou, G., Tsangari, H., Merkouris, A., Jarosova, D., & Leino-Kilpi, H., et al. (2014). The relationship between surgical patients and nurses characteristics with their perceptions of caring behaviors: A european survey. *Clinical Nursing Research*, 23(2), 132-152. doi: 10.1177/1054773812468447
- Persky, G. J., Nelson, J. W., Watson, J., & Bent, K. (2008). Creating a profile of a nurse effective in caring. *Nursing Administration Quarterly*, 32(1), 15-20.
- Pipe, T. B., Kelly, A., LeBrun, G., Artherton, P., & Robinson, C. (2008). A prospective descriptive study exploring hope, spiritual well-being, and quality of life in hospitalized patients. *Medsurg Nursing*, 17(4), 247-253.
- Polit, D. F., & Beck, C. T. (2012). *Nursing research: Generating and assessing evidence of nursing practice*. Ninth Edition. Philadelphia: Lippincott Williams & Wilkins.

- Radwin, L., Alster, K., & Rubin, K. M. (2003). Development and testing of the oncology patients perceptions of the quality of nursing care scale. *Oncology Nursing Forum*, 30(2), 283-290. doi: 10.1188/03.onf.283-290
- Roger, V. L. (2013). Epidemiology of heart failure. *Circulation Research*, 113(6), 646-659.
- Schmock, B. N., Breckenridge, D. M., & Benedict, K. (2009). Effect of sacred space environment on surgical patient outcomes: A pilot study. *International Journal of Human Caring*, 13(1), 49-59
- Sheldon, L., Roht, K., & Kui, T. G. L. (2012). Heart failure in Asia: The present reality and future challenge. *European Heart Journal*, A51-A52.
- Siswanto, B. B., Radi, B., Kalim, H., Santoso, A., Suryawan, R., Erwinato, & Antono, E., et al. (2010). Heart failure in NCVJ Jakarta and 5 hospital in Indonesia. *CVD Prevention and Control*, 5(1), 35-38.
- Spilsbury, K., Hewitt, C., Strik, L., & Bowman, C. (2011). The relationship between nurse staffing and quality of care in nursing homes: A systematic review. *International Journal of Nursing Studies*, 48, 732-750.
- Stichler, J. F., & Weiss, M. E. (2001). Through the eye of the beholder: Multiple perspectives on quality in women's health care. *Journal of Nursing Care Quality*, 15(3):59-74.
- Tafreshi, M. Z., Pazargadi, M., & Saeedi, Z. A. (2007). Nurses' perspectives on quality of nursing care: A qualitative study in Iran. *International Journal Health Care Quality Assurance*, 20, 320-328. doi: 10.1108/09526860710754389
- Tamilselvi, A., & Reghunath, R. (2014). A cross sectional study to measure patients perception of quality of nursing care at medical wards. *Nitte University Journal of Health Science*, 4(1), 21-23.
- Urden, L. D., Stacy, K. M., & Lough, M. E. (2010). *Critical care nursing: Diagnosis and management*. 6<sup>th</sup> Edition. St. Louis: Mosby.
- Watson, J. (2008). *The philosophy and science of caring*. Colorado: University Press of Colorado.
- Wilkin, K., & Slevin, E. (2004). The meaning of caring to nurses: An investigation into the nature of caring work in an intensive care unit. *Journal of Clinical Nursing*, 13, 50-59. doi: 10.1111/j.1365-2702.2004.00814.

- Wiman, E., & Wikblad, K. (2004). Caring and uncaring encounters in nursing in an emergency department. *Journal of Clinical Nursing, 13*, 422–429
- Wysong, P. R., & Driver, E. (2009). Patients' perceptions of nurses' skill. *Critical Care Nurse, 29*, 24-37. doi:10.4037/ccn2009241
- Yancy, C. W., Jessup, M., Bozkurt, B., Butler, J., Casey, D. E., Drazner, M. H., & Fonarow, G. C., et al. (2013). ACCF/AHA Guideline for the management of heart failure. *Circulation, 128*, 240-327.
- Zamanzadeh, V., Azimzadeh, R., Rahmani, A., & Valizadeh, L. (2010). Oncology patients and professional nurses perceptions of important nurse caring behaviors. *Biomedicalcentral Nursing Journal, 10*, 1-9.
- Zhao, S., & Akkadechanunt, T. (2011). Patients' perceptions of quality nursing care in a chinese hospital. *International Journal of Nursing and Midwifery, 3*(9), 145-149.